

Mac Tips

Launch of EZClaim Fails

Symptom

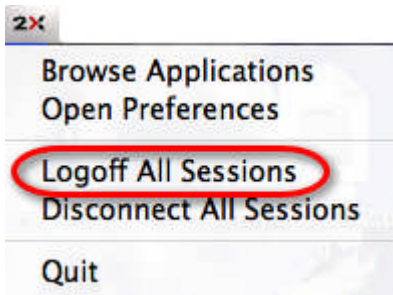
Clicking the EZClaim icon does not open the program.

Cause

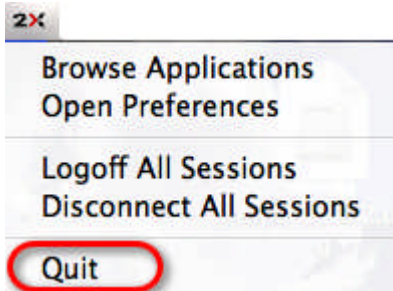
The program may not be closed completely.

Solution

Click the **2x** icon and select Logoff All Sessions.



If EZClaim will not open, try to quit the 2x program using the Quit menu item.



Reopen the EZClaim program as normal.